

Olgiate Comasco, 22nd March 2020

Dear Customer,

We are facing the Covid-19 pandemic by fully cooperating with institutions and all stakeholders. We are scrupulously following every rule issued by the Italian Government and by the health authorities in order to guarantee our employees safety as well as business continuity.

Through Prime Ministerial Decree of 22nd March, the temporary closure, until 3rd April, of all non-essential production activities was ordered, nevertheless guaranteeing SmartWorking activities whether possible.

These government regulations do not limit SmartWorking activities that we have previously activated.

While **all Research and Development projects continue** as planned, we are **operational** and **glad to receive new requests**.

All **BackOffice and Sales staff are enabled for SmartWorking**: we are at your disposal for **support, information** requests and **collections presentation** also by teleconference.

The **Accounting and Administration** staff is in full support of your requests.

It will be our care to inform you about any reschedule of orders delivery dates: every unavoidable delay, as you may understand, goes beyond our will and is determined by force-majeure reasons.

We all look forward to returning to our normal life as soon as possible, and in the meantime we take this opportunity **to express gratitude to all our employees** for making themselves available with the utmost commitment in this difficult moment and **to thank customers and suppliers for all the kind words and understanding** that we are receiving in these days.

Never as at this time, **working in partnership** with all the parties involved in the supply chain will allow everyone to return as quickly as possible to a normal condition, with greater awareness and renewed enthusiasm.

Sincerely,

Matteo Taiana

C.E.O.

Tessitura Taiana Virgilio S.p.A.



dal 1933